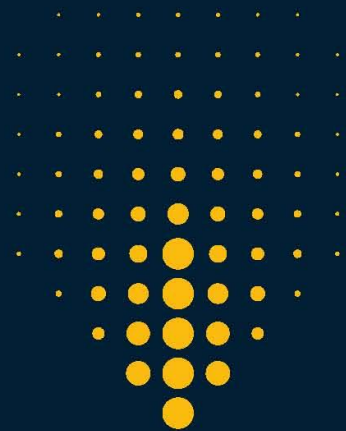


***Being a light
in our world***

**RIVER
CHURCH**
Maidenhead



**Light only works
in darkness**



LANTERN

**WHAT
WE'RE ALL
ABOUT**



LANTERN



**WHY
ARE WE
CALLED
LANTERN?**

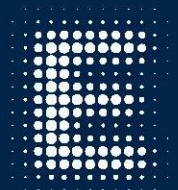
We could have gone for any name – a much safer name. But we chose the name Lantern because we know that we are more than just a debt purchase and collections company. We want to be a group of people who demonstrate that this business can be done the right way. We want to help those who find themselves in debt see a glimmer of light at the end of the tunnel.

As members of the Lantern team, we commit to living out the following core values in the way we do our jobs. We commit to being...



Honest

We are always open and honest with our customers, stakeholders, and the regulator.



Ethical

We are continually developing our processes in order to do right by our customers.



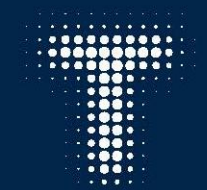
Accountable

We remain accountable to each other and our regulator for the way we treat our customers.



Responsible

We take responsibility for living out the principles of the FCA's policy on Treating Customers Fairly.



Transparent

We always look to provide our customers with clear information about their choices.



Leanne Thomson

Customer Service Team Leader

Year joined: 2014

Awarded HEART for

Going the extra mile for customers
and her team.

Why it's a great place to work

"My journey has been amazing. I've
been given lots of encouragement to
do things I wasn't sure I could do at
first. In some places you don't really
get acknowledged, but it's not like
that here."



Living as light

“Though the fig tree does not bud and there are no grapes on the vines, though the olive crop fails and the fields produce no food, though there are no sheep in the pen and no cattle in the stalls, yet I will rejoice in the Lord, I will be joyful in God my Saviour.”

Habakkuk 3 v17-18 NIV





Running the race



“I admit that I haven’t yet acquired the absolute fullness that I’m pursuing, but I run with passion into his abundance so that I may reach the purpose that Jesus Christ has called me to fulfill and wants me to discover. I don’t depend on my own strength to accomplish this; however I do have one compelling focus: I forget all of the past as I fasten my heart to the future instead. I run straight for the divine invitation of reaching the heavenly goal and gaining the victory-prize through the anointing of Jesus. So let all who are fully mature have this same passion, and if anyone is not yet gripped by these desires, God will reveal it to them. And let us all advance together to reach this victory-prize, following one path with one passion.”

Philippians 3 v 12-16 Passion Translation





The song of the soul

Purpose

